

EcoWarehouse Ltd

TERMS & CONDITIONS FOR WHOLESALE APPLICATIONS

(Effective 16/10/24)



Wholesale applicants are offered wholesale pricing under the following terms and conditions:

- 1) Ordering:** Please use our online portal to place orders: <https://portal.ecowarehouse.nz> or if you have your own order forms/system you may also submit orders by email: wholesale@ecowarehouse.nz
Make sure all your details (Trading Name, Delivery Address, Contact Number and Email) are up-to-date.
- 2) Minimum Order:** Initial orders need to be at least \$200 excluding GST and freight (exceptions can be made at our discretion). For some products we do have MOQ (Minimum Order Quantities) as outlined in this catalogue and on our wholesale-portal website. Subsequent minimum order value is \$100 excluding GST and freight. We reserve the right to suspend your account if annual total order values do not reach \$700.
- 3) Pricing and RRP:** All prices on our wholesale portal and catalogues are shown in NZD and exclude GST. We do list suggested RRP (Recommended Retail Prices) as a guideline only and these include GST.
- 4) Shipping:** All freight costs are subject to our couriers pricing policy and may change at any given time. Freight costs are calculated and displayed at checkout depending on parcel weight, volume and destination.
- 5) Returns:** We will accept return of merchandise only if in sell-able condition and notification of return is within 7 days of receipt. We will issue credit to your account or Credit Card. For unwanted merchandise the cost of return shipping shall be your responsibility. We will, upon your request, replace any merchandise that is received in damaged condition or as a result of a picking error. No material will be accepted or replacements issued without prior approval to return such merchandise.
- 6) Payment Terms:** Payment on invoices is due on the 20th of the following month ("the due date"), unless otherwise agreed to in writing by both parties. Any amount shown on the invoice or statement is payable by the applicant without deduction, set-off or cross claims.
- 7) Payment methods:** The applicant acknowledges that EcoWarehouse Ltd accepts payments by Credit Card (processed by Stripe) or Invoice (Bank Transfers).
- 8) Expenses and Disbursements:** Any expenses, disbursements or legal costs incurred by EcoWarehouse Ltd in the enforcement of any rights contained in this contract shall be paid by the applicant, including any reasonable solicitor's fee or debt collection agency fees.
- 9) Default Interest:** Interest may be charged on any amount owing after the due date at the rate of 5% per month or part month.
- 10) Dispatch Time:** We aim for a 1-2 working day dispatch, after the order has been received. This excludes weekends and public holidays.

Other Conditions:

1. Customers applying for wholesale status must have a permanent physical retail store, an online shop or be a regular stall holder at local markets. If you are a beauty therapist, Naturopath or Homoeopath and/or a business working from home, you are eligible too (at our discretion).
2. Unpaid for Goods. All goods purchased remain the property of EcoWarehouse Ltd until full payment is received for the said goods.
3. Information on www.soapnuts.co.nz and www.ecowarehouse.nz is property of EcoWarehouse Ltd. All copyright laws apply. Materials contained herein cannot be used by outside parties for the purposes of marketing or resale without the expressed written permission of EcoWarehouse Ltd.
4. EcoWarehouse Ltd does not practice an exclusivity policy. This means that other stores in your area may stock our products too.
5. Disputes Resolutions. If either party has any dispute with the order in connection with this agreement then the party will promptly meet together and in good faith try and resolve the dispute. If the dispute is not resolved within 7 days of written particulars being given (or any longer period agreed to by the parties) the dispute will be referred to mediation.
6. EcoWarehouse Ltd may cease supply for any reason at any time.
7. EcoWarehouse Ltd may adjust prices at any time without notice.

Acceptance

I hereby acknowledge the above Terms and Conditions and agree to accept wholesale status for EcoWarehouse Ltd products on this basis.